

Current information on data protection regarding the survey tool LamaPoll

1. Description of the processing activity

Electronically supported customer satisfaction survey conduction

2. Name and contact details of the person responsible

SKZ – KFE gGmbH, Friedrich-Bergius-Ring 22, 97076 Würzburg
Mr. Fabian Meid, f.meid@skz.de, Tel.: 0931 4104 - 586

3. Contact details of the data protection officer

SKZ Datenschutzbeauftragter, Frankfurter Straße 15-17, 97082 Würzburg, datenschutz@skz.de

4. Purposes and legal basis of processing

4a) Purposes of processing

Your data is collected to inquire about customer satisfaction after research services have been performed.

4b) Legal basis of processing:

Your data will be processed on the basis of Art. 6 Paragraph 1 Letter a of the GDPR (General Data Protection Regulation) in conjunction with Art. 6 Paragraph 1 Letter b.

5. Recipients or categories of recipients of the personal data

Your personal data will be disclosed to:

- Division assistants in order to invite the project partner by email to take part in the survey (recipients within the organization)
- LamaPoll, Lamano GmbH & Co. KG, Prenzlauer Allee 36G, 10405 Berlin as the operator of the platform

6. Disclosure of personal data to a third country

Your data will not be disclosed to a third country

7. Duration of the retention of individual data

If personal data was collected during the survey, it will be deleted after the survey / evaluation of the survey and the survey results will be processed anonymously.

8. Rights of data subjects

According to the General Data Protection Regulation, you have the following rights:

If your personal data is processed, you have the right to access information about the data stored relating to you (Art. 15 of the GDPR). According to Art. 16 of the GDPR you have the right to demand the completion and the rectification of the incorrect data stored relating to you.

In accordance with Art. 17 of the GDPR you have the right to demand that the relevant data be deleted immediately or, alternatively, to demand a restriction on the processing of the data in accordance with Art. 18 of the GDPR,

You have the right to object to the future processing of your data in accordance with Art. 21 of the GDPR at any time.

9. Revocation of your consent to the processing of data

If you have consented to the data processing by SKZ - KFE gGmbH by making a corresponding declaration, you can revoke your consent at any time for the future. The legality of the data processing carried out on the basis of the consent until the revocation is not affected by this.

10. Obligation to provide the data

You are not obliged to provide your data. This survey is takes place on a voluntary basis.